



# IMPACT TRACKER PAKINGTON STREET NORTH

# CITY OF GREATER GEELONG

MAY, 2021 V1.0



### TRACKING YOUR IMPACT

This Impact Tracker Report helps you measure the effectiveness of your investment in improving place experience. Using new and existing data, Place Score has linked the investment made in the area to changes in your mainstreet's performance - revealing which investment worked best, and what may still require improvement.

In April 2021, Place Score conducted three PX (Place Experience) Assessments of Pakington Street North in Geelong West for the City of Greater Geelong. The community identified the mainstreet to be performing well in terms of:

- Free and comfortable group seating,
- Diversity of price points (\$ to \$\$\$),
- Grocery and fresh food businesses.

On the other hand, the following areas were highlighted as performing poorly:

- Evidence of management (signage information, street cleaners etc.),
- Evidence of public events happening here (e.g. markets, busking etc.),
- · Car accessibility and parking.

This report also considers the Care Factor data collected for Central Geelong between March and April 2019.

In response to COVID-19 regulations, the City of Greater Geelong made key investments in Pakington Street North in order to assist the local businesses with recovery. Place Score then completed a second PX Assessment for Pakington Street North (btw Autumn St and Wellington St) in April 2021 to measure the impact of these investments.

All PX Assessments can be found in the Background Data section of this report.

#### WHAT YOU NEED TO KNOW

Over the November 2018 - April 2021 period, Pakington Street North has seen its PX (Place Experience) Score **rise by 4 points, to a score of 76/100.** 

Meanwhile, the performance of place attributes related to Council investment has, on average, improved by 4%. Diversity of price points (\$ to \$\$\$) is the place attribute that has improved the most with an uplift of 11%.



IN NOV 2018,
PAKINGTON
STREET NORTH
RATED 6 POINTS
HIGHER THAN
THE NATIONAL PX
SCORE OF 66/100.

# NOVEMBER 2018 PLACE STRENGTHS AND PRIORITIES

Your Strengths and Priorities are determined by aggregating community values against the current performance of your street.

- High CF + High PX Score = Strength
- High CF + Low PX Score = Priority

CF	NOV 2018 STRENGTHS
2	Welcoming to all people
8	Sense of safety (for all ages, genders, day/ night etc.)
3	Overall look and visual character of the area
4	Outdoor restaurant, cafe and/or bar seating
10	General condition of buildings
6°	Ease of walking around (including crossing the street, moving between destinations)

	. 0 ,
CF	NOV 2018 IMPROVEMENT PRIORITIES
1	Cleanliness of public space
9	Walking paths that connect to other places
6 <sup>b</sup>	Interesting things to look at (people, shops, views etc.)
5	Local history, heritage buildings or features

#### **LEGEND**

- Strengths (Protect and build upon these attributes)
- Improvement Priorities (Focus on improving these attributes)
- For Consideration (Focus on improving these attributes AFTER all priorities have been addressed)

#### WHAT HAS CHANGED SINCE NOV 2018

Since 2018, Council has identified Pakington Street North as one of the sites for alfresco dining and streetscape activation in order to support local businesses as a response to COVID-19.

Council has invested close to \$200,000 to develop three activation zones along Pakington Street North, each focusing on outdoor dining for adjacent hospitality and entertainment while uplifting the overall place experience of the street. Three parklets were installed to activate a stretch of approximately 550m of Pakington St between Autumn St and Wellington St.

The parklets include multiple planter boxes with bright and attractive Geelong West branding and synthetic turf.

Council has marketed these, and other outdoor dining spaces across the municipality, while also activating the precinct with initiatives such as roving entertainment.

These investments by the Council aimed to create a more social atmosphere on Pakington Street North by encouraging people to enjoy and spend time in their town centre.



Parklet with planter boxes and turf with branding.



Planter boxes with branding



Spaces used as outdoor dining area by local restaurants and cafes



Planter boxes with Geelong branding activated with roving entertainment



Live music performances to activate the parkets



THE PX SCORE
OF PAKINGTON
STREET NORTH HAS
INCREASED FROM
72 TO 76/100, A
4% INCREASE IN
PLACE EXPERIENCE
SINCE NOV 2018.

# APRIL 2021 PLACE STRENGTHS AND PRIORITIES

Your Strengths and Priorities are determined by aggregating community values against the current performance of your street.

- High CF + High PX Score = Strength
- High CF + Low PX Score = Priority

#### CF APR 2021 STRENGTHS

- 6 Ease of walking around (including crossing the street, moving between destinations)
- Welcoming to all people
  - Interesting things to look at (people, shops, views etc.)
- Sense of safety (for all ages, genders, day/ night etc.)
- Outdoor restaurant, cafe and/or bar seating
- Overall look and visual character of the area
- Local history, heritage buildings or features

#### CF APR 2021 IMPROVEMENT PRIORITIES

- Cleanliness of public space
- Walking paths that connect to other places
- General condition of buildings

#### **LEGEND**

- Strengths (Protect and build upon these attributes)
- Improvement Priorities (Focus on improving these attributes)
- For Consideration (Focus on improving these attributes AFTER all priorities have been addressed)

## IMPACT ASSESSMENT NOV 2018 TO APR 2021

Investment made by Council has had a positive impact on place experience in Pakington Street North (between Autumn St and Wellington St). Overall, majority of the user group's place experience has improved and people are more likely to promote the area. There are now fewer investment priorities, but cleanliness of public space and walking paths that connect to other places remain priorities for the area.



PAKINGTON ST NORTH NOW OFFERS A BETTER PLACE EXPERIENCE THAN IT DID IT IN NOV 2018.



#### PEOPLE ARE NOW MORE LIKELY TO PROMOTE PAKINGTON ST NORTH TO THEIR FRIENDS OR **COLLEAGUES**

The Net Promoter Score (NPS) for Pakington Street North has risen from 41 to 52. The NPS indicates how likely someone is to recommend a street on a scale of -100 to +100.

# 52

**APR 2021** 

41

**NOV 2018** 

#### THE MAJORITY OF USERS HAVE SEEN THEIR PLACE **EXPERIENCE INCREASE**

The biggest improvement in place experience was for 25-34 years old with a +9% increase in performance. Overall, most user groups have seen their place experience positively affected by change.



25-34 YEARS OLD **SINCE NOV 2018** 



**VISITORS** +7% **SINCE NOV 2018** 



WOMEN +6% SINCE NOV 2018

#### THERE ARE NOW FEWER INVESTMENT PRIORITIES AND MORE THINGS TO CELEBRATE

**APR 2021** 

7 STRENGTHS

**3 PRIORITIES** 

**NOV 2018** 

**6 STRENGTHS** 

4 PRIORITIES

ON AVERAGE. THE PLACE ATTRIBUTES TARGFTFD BY COUNCIL INVFSTMFNT **INCREASED BY 4%** 

#### TARGETED INVESTMENT MADE BY COUNCIL ALSO HAD A POSITIVE IMPACT ON OTHER PLACE ATTRIBUTES

TOP FIVE IMPROVEMENTS (NOT DIRECTLY TARGETED BY INVESTMENT)		
Diversity of price points (\$ to \$\$\$)	+11%	
Grocery and fresh food businesses	+8%	
General condition of vegetation, street trees and other planting	+8%	
Culturally diverse businesses (range of ethnicities and interests etc.)	+7%	
Service businesses (post offices, libraries, banks etc.)	+7%	

#### A FEW THINGS TO CONSIDER:

- 'Evidence of recent public investment' has increased by 6%. However, its impact can be measured by the 10% increase in 'Free and comfortable group seating' and the 7% increase in 'Street Furniture (including benches, bins, lights etc.)'.
- 'General condition of buildings' went from strength to priority for investment. However, its performance can still be described as performing well with attribute scores sitting at 7.8/10.

#### **NOV 2018 PRIORITIES** INTERVENTIONS BETWEEN ASSESSMENTS<sup>1</sup> NOV 2018 TO APR 2021 CHANGE IN PERFORMANCE APR 2021 PRIORITIES Scores NOV 2018 APR 2021 STRENGTH Interventions CF LEGEND Welcoming to all people Installed temporary parklets to encourage people to enjoy and spend 2 +1% time in their neighbourhood. Strength (This attribute) is highly valued and Sense of safety (for all ages, genders, day/night etc.) 8 Installed temporary parklets to encourage people to enjoy and spend contributing positively +2% time in their neighbourhood. to the street - Maintain the same level of Overall look and visual character of the area 3 Installed temporary parklets with planter boxes and place branding. -1% investment) Priority (Future Outdoor restaurant, cafe and/or bar seating Installed temporary parklets to encourage people to enjoy and spend 4 +1% additional investment time in their neighbourhood. should be allocated General condition of buildings to this attribute as it 10 No specific interventions. +1% will have the highest positive impact) Ease of walking around (including crossing the 6ª No specific interventions. +5% street, moving between destinations) Consideration (Future additional investment may be considered for PRIORITY Interventions this attribute) CF Cleanliness of public space No specific interventions. 1 +7% Neutral (This attribute) is performing relatively well compered to its Walking paths that connect to other places No specific interventions. 9 +3% Care Factor Rank - it does not require urgent Interesting things to look at (people, shops, views Activation in parklet precinct i.e. roving entertainment 6 investment). +7% etc.) Local history, heritage buildings or features No specific interventions. +5% CONSIDERATION<sup>2</sup> Interventions Vegetation and natural elements (street trees, Installed temporary parklets with planter boxes. +6% planting, water etc.) Public art, community art, water or light feature Installed temporary parkets and activated them i.e. with roving 29 +7% entertainment. General condition of vegetation, street trees and Play elements to attract families; regular interactive performances and +8% other planting comfortable group and individual seating Evidence of recent public investment (new planting, Play elements to attract families; regular interactive performances and +6%

paving, street furniture etc.)

comfortable group and individual seating

The investments made in Pakington Street North have had an impact beyond the targeted attributes. The greatest secondary impact of Council's investment relates to diversity of price points available for people to choose from and free and comfortable group seatings available to them. Meanwhile, majority of the user groups have seen their place experience improve. The biggest improvement was for people aged 25-44 with a 9% increase in performance.

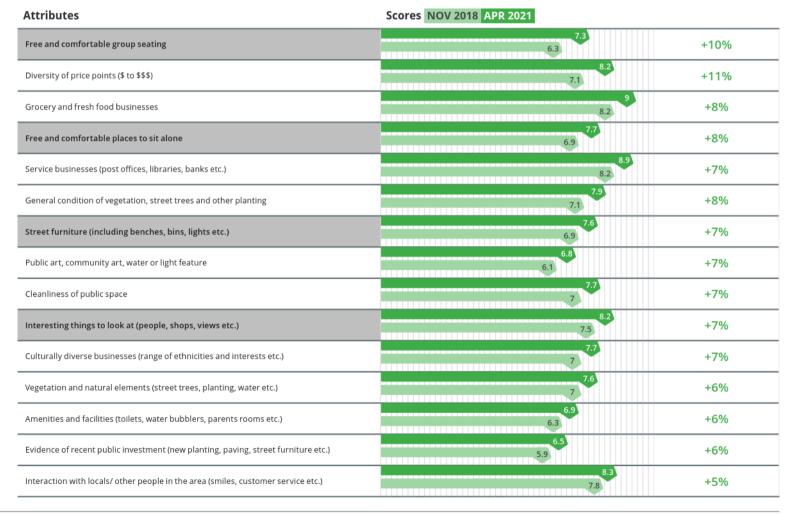
The following table compares the performance of attributes that have seen the biggest change in score since November 2018.

Grey attributes were directly targeted by recent investment. The remaining top movers and shakers can help you identify the ripple effect your investment had on different aspects of your mainstreet.

#### LEGEND

Attribute targeted by council investment

#### TOP 15 MOVERS AND SHAKERS





The following summarises some of the greatest changes in performance for three user groups. It also shows the current top priority and strength for each demographic.

These groups have been selected based on the sample size<sup>1</sup> and the difference in performance between the two assessments.

# THREE BIGGEST CHANGES SINCE NOV

## 2018

#### TOP PRIORITY FOR INVESTMENT

TOP STRENGTH

#### TOP MOVERS AND SHAKERS (USER GROUP)



PEOPLE IN THE 25-34 AGE **DEMOGRAPHIC HAVE SEEN** A POSITIVE INCREASE IN PLACE EXPERIENCE

+9% SINCE NOV 2018



VISITORS HAVE SEEN A **POSITIVE INCREASE IN** PLACE EXPERIENCE

+7% SINCE NOV 2018



PEOPLE IN THE 45-54 AGE **DEMOGRAPHIC HAVE SEEN** A DECREASE IN PLACE **EXPERIENCE** 

-4% SINCE NOV 2018

- %

Overall look and visual character of the area

Welcoming to all people

Walking paths that connect to other places

Ease of walking around (including crossing the street, moving between destinations)

Overall look and visual character of the area

Sense of safety (for all ages, genders, day/night etc.)

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PLACESCORE\*
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# **BACKGROUND DATA**

THIS SECTION INCLUDES PX ASSESSMENTS AND 2021 PRIORITIES FOR PAKINGTON STREET NORTH:

- 1. BTW AUTUMN ST AND WELLER ST
- 2. BTW WELLER ST AND PRESTON ST
- 3. BTW PRESTON ST AND WELLINGTON ST



# PAKINGTON STREET NORTH, GEELONG WEST, VIC

(BTW AUTUMN ST AND WELLER ST)

This report compares your PX Street results from November 2018 and April 2021. It allows you to track changes in overall performance, net promoter score (how likely are people to promote your mainstreet), changes in performance by demographic group, and highlights the top and bottom performing place attributes.

#### **APRIL 2021 KFY FINDINGS**

- 48 people completed an on-site assessment via face-to-face surveys in April 2021.
- Pakington St North (btw Autumn St and Weller St) received a PX score of 77/100.
- The strongest rated attribute is 'grocery and fresh food businesses'.
- · The poorest rated attribute is 'evidence of recent private investment (new buildings, new paintings etc.)'.
- Residents rate 'evidence of recent private investment (new buildings, painting etc.)' 28% higher than visitors.
- 45-64 yrs olds rate 'amenities and facilities (toilets, water bubblers, parents rooms etc.)' 29% higher than 25-44 yrs olds.
- 15-24 yrs olds rate 'evidence of recent private investment (new buildings, painting etc.)' 26% higher than 65+ yrs olds.
- 25-44 yrs olds rate 'walking paths that connect to other places' 22% higher than 65+ yrs olds.
- Women rate 'one of a kind, guirky or unique features' 20% higher than men.
- Men rate 'walking, cycling or public transport options' 8% higher than women.



#### HOW DOES THIS COMPARE TO OTHER SIMILAR PLACES?



Little Malop St (btw Moorabool St and Yarra St)



lames St (btw Ryrie St and Little Malop St)

#### **NET PROMOTER SCORE (NPS)**<sup>2</sup>



**PROMOTERS** 54% MEN 73% WOMEN

54%

0% DIFF, IDENT

35% **PASSIVES** 35% MEN 41% WOMEN 0% DIFF. IDENT.

DETRACTORS 10% MEN 40% WOMEN 0% DIFF, IDENT

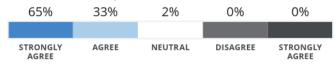
10%

34 **NOV 2018**  WHAT ARE PROMOTERS RATING HIGHLY? Grocery and fresh food

WHAT ARE DETRACTORS RATING POORLY?

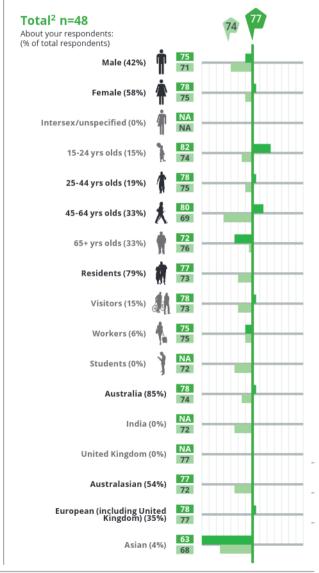
Evidence of recent private investment (new buildings, new painting etc.)

How did your community respond to the statement... "I care about this place and its future"



#### COMMUNITY GROUP PX SCORES

Groups within your community may perceive place experience differently to one another. The following infographic displays the PX Scores for different demographic segments:

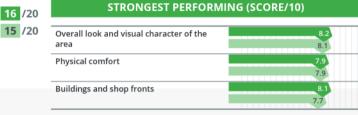


A town centre's PX Score is a number between 0 and 100 which measures your community's experience of that place. Here we drill down into the individual place attributes which contribute positively and negatively to place experience. The three strongest and poorest attributes under each place dimension are listed. Fach attribute score is shown as a number between 0 and 10.



#### **LOOK & FUNCTION**

The physical characteristics of the area how it looks and works, its buildings, public space and vegetation



POOREST PERFORMING (SCORE/10)		
Vegetation and natural elements	7	

Street furniture

Physical safety



#### SENSE OF WELCOME

Whether the place inviting to a range of people regardless of age, income, gender, ethnicity or interests



Amenities and facilities	7
Amenides and racinges	6.1
Diversity of price points	8.4
Car accessibility and parking	6.9



### THINGS TO DO

Activities, events and the invitation to spend time in the place that might lead to a smile, a nod or even a new friend





Evidence of community activity	6.9
	6.3
Free and comfortable group seating	7.4
	6.5
Space for group activities or gatherings	7.3
	6.5

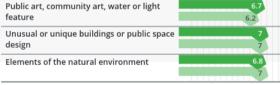


#### UNIOUENESS

Things that make the area interesting, special or unique - these could be physical, social, cultural or economic aspects of the place



15 /20





#### **CARE**

How well the area is managed, maintained and whether improvements are being made - it considers care, pride and both personal and financial investment



vidence of recent public investment	6.5
	6.3
Evidence of recent private investment	6.6
	6.6
Maintenance of public spaces and street	7.4
furniture	7.1

# 2021 PRIORITIES FOR PAKINGTON STREET NORTH (BTW AUTUMN ST AND WELLER ST)

By understanding what the local community values and how it rates your mainstreet, we can preserve what is working well and recommend the areas for impactful investment.

--- Horizontal: Top 10 CF threshold Diagonal: Threshold showing attributes whose PX Rank is performing 10 pts worse than its CF Rank1 (PX=CF+10)

Equal CF rank and PX Score (PX=CF)

These tables and graph illustrate your town centre strengths, improvement priorities and things to consider.

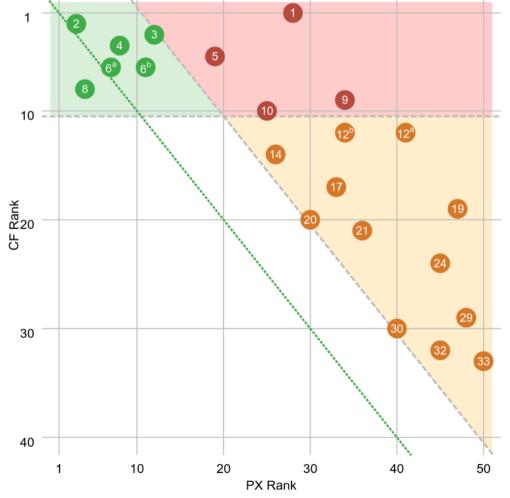
STRENGTHS should be celebrated and protected.

**IMPROVEMENT PRIORITIES** identify the aspects of your town centre that are important to people but are currently under-performing. Improving these attributes will have the most significant impact on your community.

**FOR CONSIDERATION** identify attributes to look-out for, they are negatively affecting your town centre and can become more significant issues if more people start caring about them.

CF	STRENGTHS
8	Sense of safety (for all ages, genders, day/ night etc.)
2	Welcoming to all people
<b>6</b> ª	Interesting things to look at (people, shops, views etc.)
4	Outdoor restaurant, cafe and/or bar seating
6 <sup>b</sup>	Ease of walking around (including crossing the street, moving between destinations)
3	Overall look and visual character of the area

CF	IMPROVEMENT PRIORITIES
1	Cleanliness of public space
9	Walking paths that connect to other places
10	General condition of buildings
5	Local history, heritage buildings or features
CF	FOR CONSIDERATION
12 <sup>a</sup>	One of a kind, quirky or unique features
19	Elements of the natural environment (views, vegetation, topography, water etc.)
12 <sup>b</sup>	Things to do in the evening (shopping, dining, entertainment etc.)
24	Car accessibility and parking
29	Public art, community art, water or light feature
33	Evidence of recent public investment (new planting, paving, street furniture etc.)
17	Maintenance of public spaces and street furniture
21	Unique mix or diversity of people in the area
32	<b>Evidence of community activity</b> (community gardening, art, fundraising etc.)
14	Vegetation and natural elements (street trees, planting, water etc.)
20	<b>Quality of public space</b> (footpaths and public spaces)
30	Evidence of public events happening here (markets, street entertainers etc.)



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# PAKINGTON ST NORTH, GEELONG WEST, VIC

(BTW WELLER ST AND PRESTON ST)

This report compares your PX Street results from November 2018 and April 2021. It allows you to track changes in overall performance, net promoter score (how likely are people to promote your mainstreet), changes in performance by demographic group, and highlights the top and bottom performing place attributes.

#### **APRIL 2021 KFY FINDINGS**

- 50 people completed an on-site assessment via face-to-face surveys in April 2021.
- · Pakington St North (btw Weller St and Preston St) received a PX score of 75/100.
- The strongest rated attribute is 'service' businesses'.
- · The poorest rated attribute is 'evidence of community activity'.
- Workers rate 'spaces suitable for specific activities (play, entertainment, exercise etc.)' 22% higher than visitors.
- Women rate 'culturally diverse businesses (range of ethnicities and interests etc.)' 17% higher than men.
- Residents rate 'culturally diverse businesses (range of ethnicities and interests etc.)' 16% higher than visitors.
- 25-44 yrs olds rate 'vegetation and natural elements (street trees, planting, water etc.)' 13% higher than 65+ yrs olds.
- Men rate 'evidence of public events happening here (markets, street entertainers etc.)' 10% higher than women.



#### HOW DOES THIS COMPARE TO OTHER SIMILAR PLACES?



Little Malop St (btw Moorabool St and Yarra St)



lames St (btw Rvrie St and Little Malop St)

#### **NET PROMOTER SCORE (NPS)**<sup>2</sup>



**PROMOTERS** 56% MEN 61% WOMEN 0% DIFF, IDENT

56%

38% **PASSIVES** 

DETRACTORS 38% MEN 58% WOMEN 67% WOMEN 0% DIFF, IDENT. 0% DIFF, IDENT

> WHAT ARE DETRACTORS **RATING POORLY?**

6%

6% MEN

45 **NOV 2018** 

RATING HIGHLY? Grocery and fresh food

WHAT ARE PROMOTERS

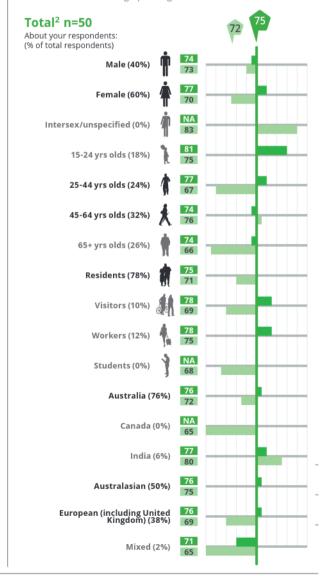
Car accessibility and parking

How did your community respond to the statement... "I care about this place and its future"

66%	26%	8%	0%	0%
STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY AGREE

#### COMMUNITY GROUP PX SCORES

Groups within your community may perceive place experience differently to one another. The following infographic displays the PX Scores for different demographic segments:

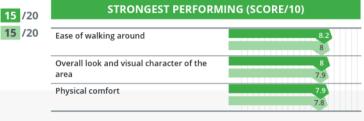


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#### **LOOK & FUNCTION**

The physical characteristics of the area how it looks and works, its buildings, public space and vegetation



#### POOREST PERFORMING (SCORE/10)

Vegetation and natural elements Street furniture Shelter/awnings



#### SENSE OF WELCOME

Whether the place inviting to a range of people regardless of age, income, gender, ethnicity or interests



Grocery and fresh food businesses	8.9
	8.5
Service businesses	8.9
_	8.3
Welcoming to all people	8.5
	8.3

Amenities and facilities	6.8
	6.3
Car accessibility and parking	6.6
Culturally diverse businesses	7.4
Culturally diverse businesses	6.7



### THINGS TO DO

Activities, events and the invitation to spend time in the place that might lead to a smile, a nod or even a new friend





Outdoor restaurant, cafe and/or bar

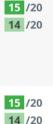
Evidence of community activity			
Free and comfortable group seating			
Tree and connortable group seating			
Spaces suitable for specific activities			

Friday of community activity



#### UNIOUENESS

Things that make the area interesting, special or unique - these could be physical, social, cultural or economic aspects of the place





	6.3
Public art, community art, water or light	6.6
feature	5.7
Elements of the natural environment	7.4
	6.4
Unusual or unique buildings or public space	7
design	6.4



#### CARE

How well the area is managed, maintained and whether improvements are being made - it considers care, pride and both personal and financial investment





# 2021 PRIORITIES FOR PAKINGTON ST NORTH (BTW WELLER ST AND PRESTON ST)

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STRENGTHS should be celebrated and protected.

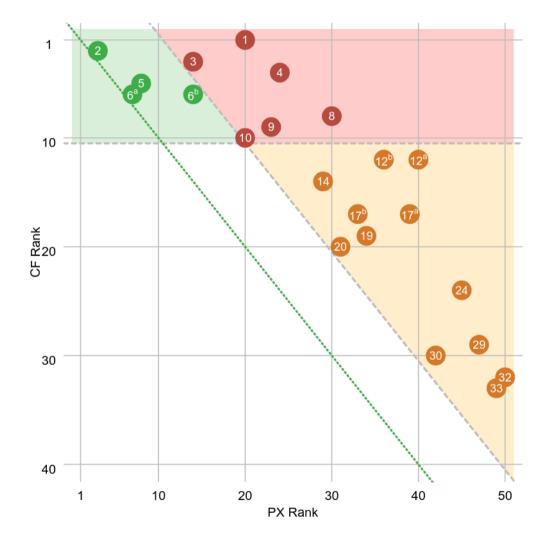
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**FOR CONSIDERATION** identify attributes to look-out for, they are negatively affecting your town centre and can hecome more significant issues if more

people start caring about them.			
CF	STRENGTHS		
<b>6</b> ª	Ease of walking around (including crossing the street, moving between destinations)		
2	Welcoming to all people		
5	Local history, heritage buildings or features		
6 <sup>b</sup>	Interesting things to look at (people, shops, views etc.)		
CF	IMPROVEMENT PRIORITIES		
	Sense of safety (for all ages, genders, day/		

4	Outdoor restaurant, cafe and/or bar seating
1	Cleanliness of public space
9	Walking paths that connect to other places
3	Overall look and visual character of the area
10	General condition of buildings

FOR CONSIDERATION
One of a kind, quirky or unique features
Things to do in the evening (shopping, dining, entertainment etc.)
Maintenance of public spaces and street furniture
Car accessibility and parking
<b>Evidence of community activity</b> (community gardening, art, fundraising etc.)
Public art, community art, water or light feature
Physical safety (paths, cars, lighting etc.)
Evidence of recent public investment (new planting, paving, street furniture etc.)
Vegetation and natural elements (street trees, planting, water etc.)
Elements of the natural environment (views, vegetation, topography, water etc.)
Evidence of public events happening here (markets, street entertainers etc.)
<b>Quality of public space</b> (footpaths and public spaces)



night etc.)

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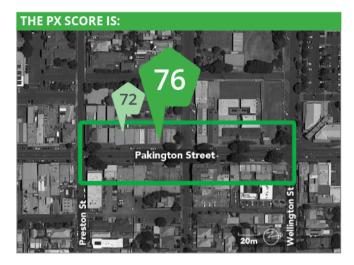
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(BTW PRESTON ST AND WELLINGTON ST)

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#### **APRIL 2021 KFY FINDINGS**

- 45 people completed an on-site assessment via face-to-face surveys in April 2021.
- · Pakington St North (btw Preston St and Wellington St) received a PX score of 76/100.
- The strongest rated attribute is 'grocery and' fresh food businesses'.
- The poorest rated attribute is 'car accessibility and parking'.
- 25-44 yrs olds rate 'evidence of recent private investment (new buildings, painting etc.)' 29% higher than 65+ yrs olds.
- Residents rate 'free and comfortable places to sit alone' 29% higher than workers.
- · Women rate 'street furniture (including benches, bins, lights etc.)' 18% higher than men.
- 45-64 yrs olds rate 'one of a kind, guirky or unique features' 8% higher than 65+ yrs olds.
- People with Australasian ancestry rate 'service businesses (post offices, libraries, banks etc.)' 3% higher than people with European (including united kingdom) ancestry.
- Men rate 'evidence of community activity (community gardening, art, fundraising etc.)' 3% higher than women.



#### HOW DOES THIS COMPARE TO OTHER SIMILAR PLACES?

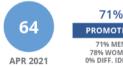


Little Malop St (btw Moorabool St and Yarra St)



lames St (btw Rvrie St and Little Malop St)

#### **NET PROMOTER SCORE (NPS)**<sup>2</sup>



22% PROMOTERS **PASSIVES** 71% MEN 22% MEN 78% WOMEN 40% WOMEN 0% DIFF, IDENT 0% DIFF, IDENT.

# **NOV 2018**

WHAT ARE PROMOTERS RATING HIGHLY? Grocery and fresh food

#### WHAT ARE DETRACTORS **RATING POORLY?**

7%

DETRACTORS

7% MEN

33% WOMEN

0% DIFF, IDENT

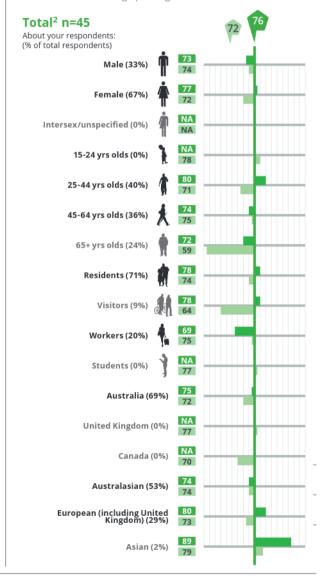
Car accessibility and parking

How did your community respond to the statement... "I care about this place and its future"

67%	31%	2%	0%	0%
STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY AGREE

#### COMMUNITY GROUP PX SCORES

Groups within your community may perceive place experience differently to one another. The following infographic displays the PX Scores for different demographic segments:

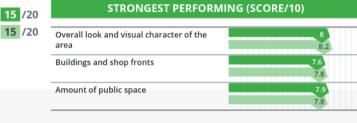


A town centre's PX Score is a number between 0 and 100 which measures your community's experience of that place. Here we drill down into the individual place attributes which contribute positively and negatively to place experience. The three strongest and poorest attributes under each place dimension are listed. Each attribute score is shown as a number between 0 and 10.



#### **LOOK & FUNCTION**

The physical characteristics of the area how it looks and works, its buildings, public space and vegetation



# Shelter/awnings Street furniture 7.5 Vegetation and natural elements 7.4



#### SENSE OF WELCOME

Whether the place inviting to a range of people regardless of age, income, gender, ethnicity or interests



Amenities and facilities	6.9
	6.4
Car accessibility and parking	6.3
Diversity of price points	8.5



#### THINGS TO DO

Activities, events and the invitation to spend time in the place that might lead to a smile, a nod or even a new friend



15 /20

14 /20

16 /20

15 /20







#### UNIQUENESS

Things that make the area interesting, special or unique - these could be physical, social, cultural or economic aspects of the place

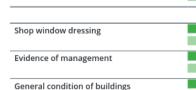






#### CARE

How well the area is managed, maintained and whether improvements are being made - it considers care, pride and both personal and financial investment



Evidence of recent public investment	6.5
_	6.1
Naintenance of public spaces and street	7.2
urniture	6.5
ridence of recent private investment	6.5
	6.8

# 2021 PRIORITIES FOR PAKINGTON ST NORTH (BTW PRESTON ST AND WELLINGTON ST)

Walking paths that connect to other places

General condition of buildings

IMPROVEMENT PRIORITIES

By understanding what the local community values and how it rates your mainstreet, we can preserve what is working well and recommend the areas for impactful investment.

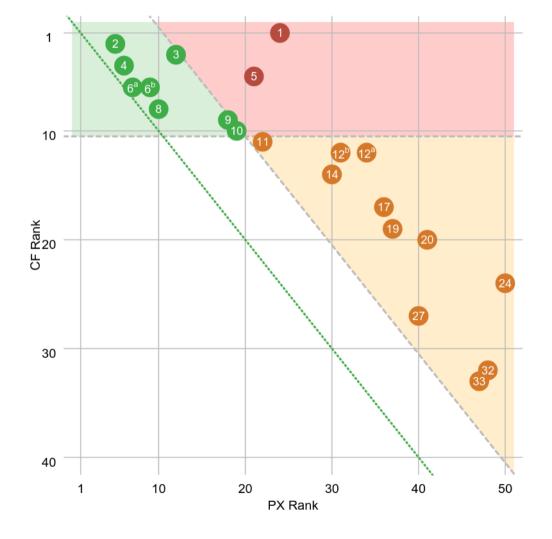
--- Horizontal: Top 10 CF threshold Diagonal: Threshold showing attributes whose PX Rank is performing 10 pts worse than its CF Rank1 (PX=CF+10)

Equal CF rank and PX Score (PX=CF)

These tables and graph illustrate your town centre strengths, improvement priorities and things to consider.

STRENGTHS should be celebrated and protected.

ne aspects of your town centre that are		1	Cleanliness of public space  Local history, heritage buildings or features
	er-performing. Improving these		
	outes will have the most significant		
	ect on your community.	CF	FOR CONSIDERATION
OR CONSIDERATION identify attributes to look-out for, they are negatively ffecting your town centre and can ecome more significant issues if more eople start caring about them.		24	Car accessibility and parking
		12 <sup>a</sup>	One of a kind, quirky or unique features
		20	<b>Quality of public space</b> (footpaths and public spaces)
		12 <sup>b</sup>	Things to do in the evening (shopping, dining, entertainment etc.)
CF	STRENGTHS  Ease of walking around (including crossing	17	Maintenance of public spaces and street furniture
6 <sup>a</sup>	the street, moving between destinations)	19	Elements of the natural environment
8	Sense of safety (for all ages, genders, day/		(views, vegetation, topography, water etc.)
_	night etc.)  Outdoor restaurant, cafe and/or bar	14	Vegetation and natural elements (street trees, planting, water etc.)
4	seating		Evidence of community activity (community
2	Welcoming to all people		gardening, art, fundraising etc.)
6 <sup>b</sup>	Interesting things to look at (people, shops,	33	Evidence of recent public investment (new planting, paving, street furniture etc.)
•	views etc.)	27	Walking, cycling or public transport options
3	Overall look and visual character of the	4	
	area	1	General condition of vegetation, street trees and other planting



PLACE SCORE

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